

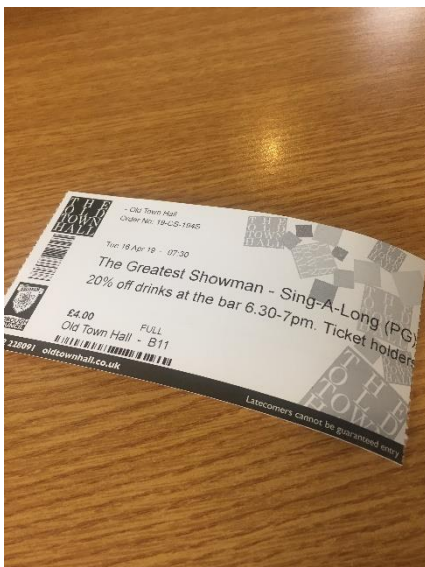
## MY VISIT TO THE OLD TOWN HALL CELLAR CLUB



Welcome to The Old Town Hall Cellar Club!



You will enter the building through the main door which can be opened using the disabled push panel. This can be found in front of the door on the left hand side. The door will open outwards and it won't harm you.



To go to the theatre you need to have a ticket. This is what your ticket might look like. It tells you all the information you need for the show. If you need to buy your ticket, please ask a member of staff where the Box Office is open and follow their instructions.



The foyer can be very busy when there is a show on, but that's ok.



There are stairs going down to the cellar. There will be lots of lights on and it isn't very steep or scary.



Don't worry if you need help with stairs, we also have a lift which will take you down to the cellar club. It might jolt a bit at first but don't worry, that's normal.



There are toilets on the left as you make your way to the cellar. We have a ladies, gents and disabled toilet.



A steward will be at the door ready to greet you. You can choose whichever seat you like in the Cellar Club. The lights will be quite dark, but there will be some left on.



There is a bar inside the cellar club which sells soft drinks, alcohol and some snacks. If you would like to buy anything from the bar, you will need to pay by cash. It can be quite busy and there might be lots of other people buying things, using the toilets, or talking loudly.

When the show is about to start the lights will get darker. If you have a mobile phone you should make sure it's turned off.

Everyone will be quiet and it is important to try and be quiet too so that you can hear everything. If it gets too loud for you then it is ok to cover your ears, wear headphones, or take a break and leave the Cellar Club.



Sometimes there will be a break in the show, called an interval, and you can leave your seat to go to the toilet or the bar. The lights will come up and people will talk. The toilets and the bar can be quite busy again.



In the event of an emergency, the staff are trained to help everyone leave the building safely and calmly. You will either go out of the entrance you came in, or you will be directed a different way to keep you safe.



At the end of the show the audience will clap and cheer to say well done. You can clap too if you like. Clapping sometimes seems loud and scary but this is a good thing. You can then leave the Cellar Club. More lights will come on to help you see as you leave. It might be busy when you go out. If you need help, remember to ask one of the staff members.



Sometimes we have performances on in another location. This is called the Theatre. If you are watching a performance here, please have a look at our Theatre guide.

We provide tours and access support for anyone who requires it so please get in touch below if you have any questions or to arrange a time to come and visit us!

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